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August 25, 2023

TO THE CUSTOMER

The York Water District has filed revised rate schedules with the Maine Public Utilities Commission to become effective January 1, 2024. This filing is made pursuant to 35-A M.R.S.A. Section 6104. The District shall hold a public hearing on September 12, 2023, at 5:00 P.M. at York Water District Headquarters, 86 Woodbridge Road, York, Maine.

The District's last rate increase became effective January 1, 2020. While the District has made several efficiencies, the increased costs due to staffing, benefits and debt obligations necessitates the proposed overall increase of \$402,203.

Proposed:

Customer Class	% of Increase	\$ Increase
Residential	5.7%	\$146,998
Commercial	7.2%	\$35,998
Public Authorities	7.3%	\$6,787
*Public Fire Protection	19.7%	\$197,286
Private Fire Protection	6.2%	\$15,134

*Public Fire Protection charges are determined pursuant to Maine Public Utilities Commission Rules.

While the average residential customer will see a 5.7% increase in their bill, the majority of our customers (households with a meter size of 5/8 inches who do not exceed the 1,000 cubic feet per quarter minimum) will only see a 4.0% increase.

Pursuant to 35-A M.R.S.A. Section 6104, customers have the right to request additional information relating to the present and proposed rates from the Water District, and the right to an open and fair hearing before the district. The Public Advocate Office may be available to assist customers in this matter. The Public Utilities Commission may be contacted at (207)-287-3831. 18 State House Station, Augusta, Maine 04333-0018, or the Public Advocate Office at (207)-624-3687. 112 State House Station, Augusta, Maine 04333-0112.

Customers also have the right to petition the Public Utilities Commission requesting that it suspend and investigate the proposed rate increase pursuant to 35-A M.R.S.A. Section 310 and 6104. The petitions must be filed with the Treasurer of the District and the Public Utilities Commission within 30 days of the public hearing and must be signed by at least 15% (approx. 855) of the District's customers. Signatures on the petitions are invalid unless accompanied by printed names and addresses of the signers. Only one adult per household or account will be counted. Upon request the District will provide customers with petition forms that include spaces for the printed name and address of the signer.

A copy of the material supporting the proposed rate changes is available at the District Office and Town Office. You may call the Water District at (207) 363-2265 if you have any questions or desire additional information.

Board of Trustees
York Water District