

Dear York Water District Customer,

Due in part to two years of drought back-to-back, York Water District (YWD) is implementing new operating procedures for all customers with irrigation systems. Watering schedules have had a negative impact on our water distribution system. The changes we are making are necessary to support our long-term conservation and sustainability goals. Most importantly, to help protect Chase's Pond—our community's only drinking water source.

These procedures apply to both new and existing irrigation systems and are part of our Conservation and Sustainability Plan effective January 1, 2026.

Updated Operating Requirements

1. Required Watering Schedule

In an effort to reduce water demand during peak irrigation times, all irrigation systems must follow address-based watering schedules:

- **Even-numbered addresses:** Monday, Wednesday & Friday
- **Odd-numbered addresses:** Tuesday, Thursday & Saturday

During any **mandatory conservation period**, these schedules will be replaced by the District's conservation requirements. Additionally, **no irrigation use is allowed between 9:00 AM and sunset** due to increased evaporation during these hours. Customers with special circumstances—such as new lawn establishment—may request hardship consideration in writing to YWD Management.

2. Requirements for New Irrigation Systems

All newly installed or revamped irrigation systems must:

- Be designed with proper zoning, heads, and nozzles.
- Use **smart controllers** to enable conservation adjustments.
- Include and ensure proper operation of **rain sensors**.

3. Restrictions for Multi-Unit Developments

New outdoor irrigation systems using **town water are not permitted for developments of three units or more**. Customers must seek an alternate water source such as a private well, subject to Town approval. The alternate source **cannot** be crossconnected to the public water system, and an RPZ backflow preventer must be installed, permitted, and tested annually per the District's Cross Connection Control Program.

4. Leak Response Requirements

Properties with **recurring leaks** may be required to replace private infrastructure to meet YWD material specifications. Failure to comply may result in service disconnection.

5. Required Documentation

For any approved and installed irrigation system, customers must submit:

- Confirmation of correct schedule programming.
- Required backflow device test results.

These documents serve as formal proof of compliance with District requirements.

We appreciate your partnership in conserving our shared water resources. Your compliance helps ensure a sustainable and reliable water supply for the entire York community. If you have any questions or need assistance updating your irrigation system, please contact the York Water District office. Our staff is here to help.

Sincerely, The Staff of York Water District

Protecting & Providing Drinking Water for Over 100 Years

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