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Notice to our Customers

February 4, 2010

The York Water District is experiencing an unexpected algae bloom in the water of Chase's Pond. As a result some of our customers are experiencing taste and odor problems when using the water. The District is working closely with the Maine Drinking Water Program and its Engineers on this issue and wishes to reassure our customers that the water is safe to consume and there is no health concerns associated with this problem. It is simply an unpleasant aesthetic problem with the water. We do not anticipate this problem to last more than a few days.

Steps we have taken to remedy this problem include;

1. Contacting the State of Maine Drinking Water Program to inform them of the water quality issues and working closely with them for guidance.
2. Temporarily stopping use of Chase's Pond as our water supply source and initiating the emergency interconnection between York Water District and Kennebunk Kennebunkport and Wells Water District (KK&W).
3. Flushing water mains to replace the water from Chase's Pond with water from KK&W.
4. Staff and Engineers with experience in this type of unusual water quality occurrence are working to identifying the type of algae which is causing the problem and implementing additional pre-treatment to solve the problem.
5. The District is also increasing our routine distribution system samples simply to reassure our customers our water is safe to consume.

If you have any questions or concerns please call the York Water District Office at 363-2265 or the Maine Drinking Water Program at (207) 287-2070

Update will be posted on our website; www.yorkwaterdistrict.org

You can be certain the District is doing everything in its power to resolve this issue as soon as possible.

Respectfully,

Donald D. Neumann Jr.
Superintendent
York water District